

SELF-ASSESSMENT QUESTIONNAIRE

Purpose

The purpose of this document is to help you strive towards optimal clinical proficiency and provide the best care possible to your patients.

Self assessment consists of two parts – a self-reflective questionnaire and a plan of action summary sheet. In addition, there is an accompanying handbook to help you complete the questionnaire.

The self assessment questionnaire is designed to help you reflect upon your current professional proficiency, identify areas of strengths and areas for improvement, and to help you develop a learning plan that will address those areas that need improvement. There are a total of eight sections. All relevant sections must be completed, including the "Learning Objectives" section.

You will not be required to submit your self assessment questionnaire to CCO. It is for your personal review only.

The handbook contains important information that explains the clinical relevance and professional standards associated with your response. Please review the relevant parts of the handbook while you are completing the questionnaire.

PLAN OF ACTION SUMMARY SHEET

The plan of action summary sheet will assist you in developing your learning plan. Please complete the summary sheet, sign it and date it, and maintain it in your professional portfolio. Your peer assessor will review your summary sheet as part of the peer and practice assessment. You may also be randomly selected to submit your plan of action summary sheet to the Quality Assurance Committee for review.

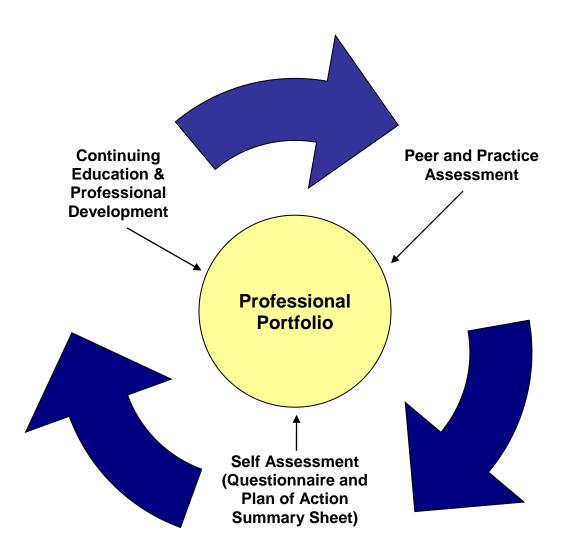
Sample plan of action summary sheets are enclosed in the handbook.

COMPLETION

You are required to complete the self-assessment questionnaire and plan of action summary sheets every two years.

INTEGRATION

The following diagram illustrates the integration of the self assessment and continuing education initiatives of the Quality Assurance Committee.



INSTRUCTIONS

Please answer each question using the scale provided. For example, the question on the intensity of the patient's pain. If you always ask this question during the patient history, mark 'always'. If you sometimes ask this question during the patient history, mark 'sometimes'.

Please note, the scale does not necessarily reflect a strength or a weakness in your practice. For example, marking a question as "never" does not necessarily mean that you have a weakness in this area. It may simply mean that this particular question does not apply to your practice area or style.

Scale: Never

Rarely Sometimes Usually Always

CONFIDENTIALITY

Your self assessment questionnaire is for your professional growth and development only. This information will not be shared with anyone from CCO.

Your completed Plan of Action Summary Sheet, however, will make up part of your Professional Portfolio, which will be reviewed as part of the peer and practice assessment process.

As with all Quality Assurance programs, pursuant to the *Regulated Health Professions Act, 1991*, any information collected from the Plan of Action Summary Sheet will be confidential within the Quality Assurance Committee. No other CCO committee will have access to this information.

Please refer to the CCO's website (<u>www.cco.on.ca</u>) for all relevant regulations, standards of practice, policies and guidelines. Government legislation is posted on <u>www.e-laws.gov.on.ca</u>. In the event of any inconsistency between this document and the legislation that affects chiropractic practice, the legislation governs.

I DOCTOR-PATIENT INTERACTION

1. History Taking

Please indicate how often you ask patients the questions outlined below with respect to gathering information about their chief complaint/main concern during the interview.

For the purpose of this evaluation, please assume you already know the patient's age and gender (based on intake forms) and the patient's answers refer to his/her particular condition(s).

A. Patient's Main Concern (the Problem)

		Never	Rarely	Sometimes	Usually	Always
1.	I provide a private consultation with new patients					
	sk and communicate to the patient out:					
2.	The reason for his/her visit					
3.	His/her specific condition, problem, concern and/or goals of care					
4.	His/her goals for attending the office					
5.	The location of the pain, problem or concern					
6.	The onset of pain, problem or concern (when and how it started)					
7.	The duration of the pain, problem or concern (how long the patient has had this problem)					
8.	The relieving factors					
9.	The frequency of the pain, problem or concern (how often the patient experiences pain)					
10	The intensity (mild, moderate, severe, or on a 1 to 10 scale)					
11	The characteristics of pain, problem or concern (throbbing, burning, tingling, sharp, dull)					

	Never	Rarely	Sometimes	Usually	Always
12. The aggravating factors					
13. Radiations					
14. The associated symptoms (e.g., bowel/bladder disorder in cases of low back pain, headache with neck pain)					
15. Prior occurrence					
I implement the following in my practice:					
16. Condition-specific questionnaires – Oswestry ¹ , NDI ² , DASH ³ , other					
17. Pain visual analog scale					
18. Global wellbeing scale or equivalent					
19. Custom-designed questionnaires					
20. Other					
(a)					
(b)					
(c)					
Learning Objectives					
Based on the above section (I,1A), I will make Yes No	ke chang	jes to my	practice.		
Based on what I learned in this section, I wil	l:				
					Į.

 ¹ Low back disability index
 ² Neck Disability Index
 ³ Disability, Arm, Shoulder, Hand

B. General Information about the Patient (the Person)

	Never	Rarely	Sometimes	Usually	Always
I ask the patient about (this includes the use of a questionnaire that will be discussed with the patient):					
21. Systems review (e.g., breathing, circulation, digestion)					
22. Drug profile – prescription drugs					
23. Drug profile – over-the-counter medications					
24. Supplements – nutriceuticals (e.g., vitamins, minerals, homeopathic remedies)					
25. Lifestyle					
a) marital status					
b) number of children					
c) level of stress					
d) tobacco use					
e) anything else that would adversely affect care					
26. Occupation					
27. Sleep position (side, prone, supine)					
28. Exercise					
29. Family history of this problem					
30. Relevant family history (e.g., cancer, heart disease, diabetes)					
31. Allergies					
32. Recreational activities					
33. Dietary habits					
34. Medical physician's name					
35. Date of last physical/medical visit					
36. Past illnesses					

	Never	Rarely	Sometimes	Usually	Always
37. Any relevant medical/health reports and diagnostic images					
38. Any other health concerns (secondary complaints)					
39. I provide a verbal summary to the patient, demonstrating the patient's goals for attending the office					
Learning Objectives					
Based on the above section (I,1B), I will ma	ake chan	ges to my	practice.		
Based on what I learned in this section, I w	ill:				
2. Physical Assessment					
	Never	Rarely	Sometimes	Usually	Always
40. I obtain informed consent prior to performing any examination. ⁴					
41. I perform a physical assessment to assess dysfunctions and disorders of the structure and function of the spine and the effect on the nervous system					
42. I perform a physical assessment to assess dysfunctions and disorders of the joints					
⁴ Refer to Section II (3) of this document and Standa	ard of Pract	tice S-013:	Consent.		

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	Never	Rarely	Sometimes	Usually	Always
I perform some or all of the following procedures:					
43. Bilateral weight scales					
44. Blood pressure/pulse testing					
45. Leg length checks					
46. Muscle function testing					
47. Neurological tests					
48. Orthopedic tests					
49. Palpation/motion palpation					
50. Posture evaluation					
51. Range of motion					
52. Reflexes					
53. SEMG					
54. Sensory testing					
55. Testing for non-organic signs					
56. Thermography					
57. Trigger points					
58. Radiographic Examination					
59. Other					
a)					
b)					
c)					

Learn	ing Objectives					
Based	I on the above section (I,2), I will mak	e change	es to my	oractice.		
Based	I on what I learned in this section, I w	ill:				
3. Oı	dering, Taking and Interpreting Ra	diograp	hs			
		Yes	No			
pr	am familiar with standard of actice S-006: Ordering, Taking and terpreting Radiographs ⁵					
61. I t	ake my own radiographs					
		Never	Rarely	Sometimes	Usually	Always
	y standard clinical workup includes e following:					
a)	reviewing previous radiographs (if available)					
b)	performing a history and examination					
c)	the specific reason for which the radio-diagnostic examination is being conducted (e.g., differential diagnosis, care planning indicators)					
d)	consideration of the benefits, limitations, contraindications, risks and safety protocols					
e)	interpretation of the radiograph					
5 Refer	to Standard of Practice S-006: Ordering, Tak	ing and In	terpreting I	Radiographs		

	Never	Rarely	Sometimes	Usually	Always
f) appropriate and timely follow-up					
g) recommendations for care					
63. I maintain radiological records, logs and reports in accordance with the standard of practice					
64. I comply with the billing guidelines, consent, patient selection and equipment registration components (if application) of the standard of practice					
65. I store x-ray reports in the record of personal health information					
Learning Objectives					
Based on the above section (I,3), I will make Yes No	ce change	es to my _l	oractice.		
Based on what I learned in this section, I w	ill:				
	ill:				
4. Diagnosis or Clinical Impression Based on the patient interview and	ill: Never	Rarely	Sometimes	Usually	Always
4. Diagnosis or Clinical Impression		Rarely	Sometimes	Usually	Always
4. Diagnosis or Clinical Impression Based on the patient interview and physical assessment, I am able to provide		Rarely	Sometimes	Usually	Always
4. Diagnosis or Clinical Impression Based on the patient interview and physical assessment, I am able to provide the following information to my patients:		Rarely	Sometimes	Usually	Always

	Never	Rarely	Sometimes	Usually	Always
68. Time frame (acute, chronic, recurrent)					
69. Intensity (mild, moderate, severe)					
70. Cause (postural, traumatic, lifestyle, genetic, etc.)					
71. Anatomical location/structure					
72. Pathology (subluxation/joint dysfunction, sprain, strain, etc.)					
73. Associated symptoms					
Learning Objectives					
Based on the above section (I,4), I will mak	e change	es to my _l	oractice.		
Based on what I learned in this section, I w	ill:				
5. Report of Findings					
5. Report of Findings	Never	Rarely	Sometimes	Usually	Always
5. Report of Findings I include the following components in my Report of Findings (Doctor's Report):	Never	Rarely	Sometimes	Usually	Always
I include the following components in my	Never	Rarely	Sometimes	Usually	Always
I include the following components in my Report of Findings (Doctor's Report): 74. Convey the diagnosis or clinical	Never	Rarely	Sometimes	Usually	Always
 I include the following components in my Report of Findings (Doctor's Report): 74. Convey the diagnosis or clinical impression to the patient 75. Provide the patient with prognosis (if 	Never	Rarely	Sometimes	Usually	Always

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78. Explain in plain language what therapies will be provided to the patient to successfully manage his/her chief complaint, condition or concern	Never	Rarely	Sometimes	Usually	Always
79. Discuss fee payment options, consistent with CCO regulations and guidelines ⁶					
80. Refer for further investigation or consultation with another health professional, if necessary					
Learning Objectives					
Based on the above section (I,5), I will make	e change	es to my p	oractice.		
Based on what I learned in this section, I wil	l:				
6. Chiropractic Care					
	Never	Rarely	Sometimes	Usually	Always
81. I obtain informed consent prior to performing any care ⁷					
82. I provide care consistent with the examination findings, diagnosis or clinical impression, report of findings and plan of care					
⁶ Refer to Regulation R-008: Professional Misconduc Business Practices. ⁷ Refer to Section II (3) of this document and Standar				d Guideline	G-008:

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	Never	Rarely	Sometimes	Usually	Always
83. I provide care consistent with the patient's overall goals					
I provide the following treatments/therapies/care:					
84. Spinal adjustments/manipulation (High Velocity, Low Amplitude, thrusting moves, hands-on, instrument, drop table, pelvic wedges/blocks, other) ⁸					
85. Non-spinal adjustments/manipulation (HVLA thrusting moves, hands-on, instrument, drop table, pelvic wedges/blocks, other)					
86. Mobilizations/stretching (manual or electric)					
87. Soft tissue therapies (manual or instrument)					
88. Acupuncture ⁹					
89. Orthotics ¹⁰					
90. Assistive Devices					
91. Additional adjunctive techniques, technologies, devices or therapeutic procedures (e.g., interferential current, ultrasound, laser) ¹¹					
92. Exercise counselling					
93. Nutritional counselling					
94. Other					
a)					
b)					
c)					

 ⁸ Refer to Standard of Practice S-001: Chiropractic Scope of Practice
 ⁹ Refer to Standard of Practice S-017: Acupuncture, and section II (6) of this document.
 ¹⁰ Refer to Standard of Practice S-012: Orthotics, and Section II (9) of this document.
 ¹¹ Refer to Standard of Practice S-001: Chiropractic Scope of Practice

Learning Objectives							
Based on the above section (I,6), I will make changes to my practice.							
Based on what I learned in this section, I will:							
7. Advice Given to Patients							
	Never	Rarely	Sometimes	Usually	Always		
95. I provide comprehensive home care instructions to the patient (e.g., if they are to apply ice, where, how long and how often)							
96. I provide stretches and/or exercises to the patient, where appropriate							
97. I discuss healthy lifestyle choices, where appropriate							
98. I discuss preventive strategies with the patient, where appropriate							
99. I make every effort to monitor and record patient compliance with the advice given to patients							

Learr	ning Objectives					
Based on the above section (I,7), I will make changes to my practice.						
Based	d on what I learned in this section, I w	vill:				
8. O	utcome Measures / Re-assessmen	nt				
		Never	Rarely	Sometimes	Usually	Always
outco	some or all of the following me measure(s) ¹² to monitor the ess of my patients:					
100.	Activities of daily living questionnaires					
101.	Analog pain scales					
102.	Any questionnaire designed to have the patient compare his/her current and past health and/or lifestyle ratings					
103.	Bilateral weight scales					
104.	Blood pressure/pulse testing					
105.	Disability questionnaires					
106.	Exercise compliance					
107.	Leg length checks					
108.	Muscle function testing					
109.	Neurological tests					
110.	Orthopedic tests					
111.	Palpation/motion palpation					
12 D . C.	u to Standard of Practice S 002, Record Vec					

¹² Refer to Standard of Practice S-002: Record Keeping

		Never	Rarely	Sometimes	Usually	Always
112.	Posture evaluation					
113.	Range of motion					
114.	Reflexes					
115.	SEMG					
116.	Sensory testing					
117.	Testing for non-organic signs					
118.	Thermography					
119.	Trigger points					
120.	Radiographic image					
121.	Other					
	a)					
	b)					
	c)					
122.	I compare previous assessments to the current re-assessment to evaluate the patient's progress					
123.	I make changes to my care plan based on the outcome measures I use in my re-assessments					
124.	I revisit consent if I am proposing a new care plan or if a new condition has been presented					
125.	I perform a re-assessment when clinically necessary and, in any event, no later than each 24 th visit					

Learn	ning Objectives					
Based	d on the above section (I,8), I will mal	ke change	es to my	practice.		
Based	d on what I learned in this section, I w	vill:				
II Pi	ROFESSIONAL RESPONSIBILITIES					
	eneral Knowledge of Legislation, F nd Guidelines	Regulatio	ns, Stan	dards of P	ractice,	Policies
		Never	Rarely	Sometimes	Usually	Always
126.	I review relevant government legislation including, but not limited to, the <i>Regulated Health Professions Act</i> , the <i>Chiropractic Act</i> , the <i>Healing Arts Radiation Act</i> , the <i>Personal Health Information Protection Act</i> and the <i>Health Care Consent Act</i> ¹³					
127.	I review CCO's regulations and standards of practice					
128.	I review CCO's policies and guidelines					
129.	I review CCO's website for updates as follows:	Yes	No			
	a) weekly					
	b) monthly					
13 Revi	ew to CCO's web site – www.cco.on.ca.					

			Never	Rarely	Sometimes	Usually	Always
	c)	every six months					
	d)	yearly					
	,		Never	Rarely	Sometimes	Usually	Always
130.		ble to answer patients'					
		ons on relevant legislation, and of practice, policies and					
	guidel						
Learn	ing Ob	jectives					
Based	on the	above section (II,1), I will male	ke chang	es to my	practice.		
	□ Y	es No					
Based	l on wha	at I learned in this section, I w	ill:				
		,					
2. Sc	cope of	Practice					
2. Sc	ope of	Practice	Never	Rarely	Sometimes	Usually	Always
	•		Never	Rarely	Sometimes	Usually	Always
2. Sc 131.	I pract	tise within the scope of ce as defined in the	Never	Rarely	Sometimes	Usually	Always
131.	I praction of the control of the con	tise within the scope of the as defined in the practic Act, 1991	Never	Rarely	Sometimes	Usually	Always
	I practic practic Chirop	tise within the scope of the as defined in the practic Act, 1991 municate the scope of	Never	Rarely	Sometimes	Usually	Always
131. 132.	I practic Chirop I compractic	tise within the scope of the as defined in the practic Act, 1991 municate the scope of the to patients	Never	Rarely	Sometimes	Usually	Always
131.	I practice Chirop I compractice I communication I communicatio	tise within the scope of the as defined in the practic Act, 1991 municate the scope of	Never	Rarely	Sometimes	Usually	Always
131. 132.	I practice Chirop I compractice I community when I	tise within the scope of the as defined in the practic Act, 1991 municate the scope of the to patients municate to my patients	Never	Rarely	Sometimes	Usually	Always
131. 132.	I practice Chirop I compractice I community when I that is I have	cise within the scope of the as defined in the practic Act, 1991 municate the scope of the to patients municate to my patients. If am practising a procedure in the public domain achieved, maintain and can	Never	Rarely	Sometimes	Usually	Always
131.132.133.	I practice Chirop I compractice I communitation that is I have demon	tise within the scope of the as defined in the practic Act, 1991 municate the scope of the to patients municate to my patients. If am practising a procedure in the public domain	Never	Rarely	Sometimes	Usually	Always
131.132.133.	I practice Chirop I compractice I community when I that is I have demorin ever therap	cise within the scope of the as defined in the coractic Act, 1991 municate the scope of the to patients municate to my patients. If am practising a procedure in the public domain achieved, maintain and can instrate clinical competency my diagnostic and eutic procedure that I	Never	Rarely	Sometimes	Usually	Always
131.132.133.	I practice Chirop I compractice I community when that is I have demonin even	cise within the scope of the as defined in the coractic Act, 1991 municate the scope of the to patients municate to my patients. If am practising a procedure in the public domain achieved, maintain and can instrate clinical competency my diagnostic and eutic procedure that I	Never	Rarely	Sometimes	Usually	Always

		Never	Rarely	Sometimes	Usually	Always			
135.	Every diagnostic and therapeutic procedure I use is taught in the core curriculum, post-graduate curriculum, or continuing education division of an accredited educational institution								
136.	I understand what practices are outside the scope of chiropractic practice (e.g., mobile digital iriscope system, dark field microscopy, vega testing, hyperbaric oxygen therapy, pelvic and prostate examinations)								
Learn	ing Objectives								
Based on the above section (II,2), I will make changes to my practice.									
Based	on what I learned in this section, I w	ill:							
3. Co	onsent								
		Never	Rarely	Sometimes	Usually	Always			
137.	I obtain informed consent from each patient prior to examination and treatment								
138.	Consent that I receive from my patients is:								
	a) fully informed								
	b) voluntarily given								

			Never	Rarely	Sometimes	Usually	Always
	c)	related to the patient's conditions and circumstances					
	d)	not obtained through fraud or misrepresentations					
	e)	evidenced in a written form signed by the patient or otherwise documented in the patient health record					
139.	inclu	med consent in my practice des a discussion of the wing:					
	a)	the recommended examination or treatment					
	b)	why the patient should have the examination or treatment					
	c)	alternatives to the examination or treatment					
	d)	effects, material risks and side-effects of the proposed examination or treatment and alternative examinations or treatments					
	e)	what might happen if the patient does not have the examination or treatment					
140.		ain and update informed ent during treatment if:					
	a)	I recommend a new examination, treatment, technique or technology					
	b)	there are significant changes in the patient's condition					

			Never	Rarely	Sometimes	Usually	Always
	c)	there are significant changes in the material risk to a patient					
141.	have c examin must b inform making examin to appro	rstand that for a patient to apacity to consent to nation or treatment, he/she e able to understand the nation that is relevant to g a decision about the nation or treatment and able reciate the reasonably eable consequences to such sion					
142.	approp substit patient capaci	consent from the oriate parent, guardian, or ute decision maker to treat as who may not have the ty to consent to an nation or treatment					
Learni	ng Obj	ectives					
Based		above section (II,3), I will mak es ☐ No	e change	s to my _l	practice.		
Based	on wha	at I learned in this section, I wil	l:				

4. Reporting Obligations							
		Never	Rarely	Sometimes	Usually	Always	
143.	I am familiar with and comply with my legal obligation to report alleged sexual abuse by any health care provider to the appropriate regulatory college						
144.	I am familiar with and comply with reporting obligations in accordance with Guideline G-010: Mandatory and Permissive Reporting ¹⁴						
145.	I am familiar with and comply with the legal obligation to report specified diseases to the local Medical Officer of Health (e.g., HIV, tuberculosis, measles, mumps) ¹⁵						
146.	I am familiar with and comply with the legal obligation to report child abuse, nursing home or retirement home harm, and occupational health and safety risk						
Learni	ing Objectives						
Based	Based on the above section (II,4), I will make changes to my practice. Yes No						
Based on what I learned in this section, I will:							

Refer to Guideline G-010: Mandatory and Permissive ReportingRefer to Standard of Practice S-004: Reporting of Diseases

5. Interprofessional Obligations									
		Never	Rarely	Sometimes	Usually	Always			
147.	I foster collaborative relationships with other health care providers and stakeholders								
148.	I effectively communicate with other health care providers to ensure quality patient care								
149.	I consider and respect opinions from other chiropractors and other health care providers								
150.	I refer patients to other health care providers when in their best interests								
Learn	ing Objectives								
Based	on the above section (II,5), I will mak	e change	es to my	practice.					
Based	Based on what I learned in this section, I will:								

6. A	cupuncture					
		Yes	No			
151.	I am familiar with standard of practice S-017: Acupuncture					
152.	I use acupuncture in my practice. (<i>If no, go to section 7</i>)					
153.	I have appropriate training in acupuncture as described in the standard of practice					
154.	I understand that I may not use the title "acupuncturist" unless I am a member of the College of Traditional Chinese Medicine Practitioners and Acupuncturists of Ontario					
		Never	Rarely	Sometimes	Usually	Always
155.	I obtain informed consent prior to performing acupuncture treatments ¹⁶					
156.	I use clean needle techniques					
157.	I evaluate the contra-indications to the use of acupuncture					
158.	I react appropriately in response to accidents and untoward reactions as a result of acupuncture treatments					
159.	I take the necessary precautions to prevent injury as a result of					

acupuncture treatments

¹⁶ Refer to Section II (3) in this document.

Learr	ning Objectives					
Based	d on the above section (II,6), I will mal	ke chang	es to my	practice.		
Based	d on what I learned in this section, I w	ill:				
7. M	embers of More Than One Health P	rofessio	n			
		Yes	No			
160.	I am familiar with standard of practice S-011: Members of More Than One Health Profession					
161.	I am a member of more than one health profession. (If no, go to section 8)					
		Never	Rarely	Sometimes	Usually	Always
162.	I maintain, delineate and document professional services of different health professions in the patient health record, financial record, billing policies and procedures, and documentation relating to consent					
163.	I clearly communicate to patients in which role I am acting when providing treatment					
164.	I communicate to patients when I am practising outside my chiropractic scope of practice					

165.	I understand and comply with the regulatory framework of the profession in which capacity I am practising									
Learn	Learning Objectives									
Based	Based on the above section (II,7), I will make changes to my practice.									
Based on what I learned in this section, I will:										
8. CI	hiropractic Care of Animals									
		Yes	No							
166.	I am a familiar with standard of practice S-009: Chiropractic Care of Animals									
167.	I provide chiropractic care to animals. (If no, go to section 9)									
168.	I have appropriate training in animal chiropractic as described in the standard of practice									
169.	I maintain a separate portion of my office for chiropractic treatment of animals									

170.	I defer the primary responsibility for the health care of the animal to a member of the College of Veterinarians of Ontario, who is responsible for appropriate history taking, comprehensive examination, and the overall treatment/ management of the animal	Never	Rarely	Sometimes	Usually	Always				
171.	I obtain informed and voluntary consent from the owner of the animal 17									
172.	I maintain separate appointment books, health and financial records									
Learn	Learning Objectives									
Based	Based on the above section (II,8), I will make changes to my practice.									
Based	on what I learned in this section, I wil	l:								
9. Or	thotics									
		Yes	No							
173.	I am familiar with standard of practice S-012: Orthotics									
174.	I provide orthotics to my patients. (If no, go to section 10)									
¹⁷ Refer	¹⁷ Refer to Section II (3) of this document.									

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175.	and c manu ortho	e appropriate training, skill ompetence to prescribe, facture, sell and/or dispense tics, as described in the ard of practice	Yes	No			
176.	diagn condi practi may i	appropriate examination and losis of patients with stions within the scope of ice of chiropractic which reasonably be expected to fit from the use of orthotics	Never	Rarely	Sometimes	Usually	Always
177.	indica	luate indications and contra- ations of orthotics for idual patients					
178.	give a histor diagn include analy differ	to prescribing orthotics, I a diagnosis based on case ry, examination (physical, aostic, imaging, laboratory), ding gait and postural resis and interpretation and rential diagnosis to rule out ble pathologies					
179.		nin informed consent from nts prior to prescribing tics 18					
180.	I adhe	ere to treatment protocol ding:					
	a)	prescribing custom orthotics when they are required by the patient					
	b)	therapeutic trial of care with all orthotics					

 $^{\rm 18}$ Refer to Section II (3) of this document.

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			Never	Rarely	Sometimes	Usually	Always
	c)	ensuring the orthotics dispensed meet the prescriptions of the contours of the patient's feet					
	d)	providing short-term instructions and recommendations, reasonable expectations and advice on appropriate footwear					
	e)	assessing the outcome of care to determine if there is a need for different treatment and/or referral to another health care provider					
181.	relate	ost of orthotics reasonably s to the time, expertise and f the orthotics					
182.	intere the pr selling	ply with CCO's conflict of st standard with respect to rescribing, manufacturing, g and dispensing of tics, including:					
	a)	I assure each patient that his/her choice of services or suppliers will not affect the quality of health care services provided by the member					
	b)	I disclose if I have any personal interest in a supplier or company I use when prescribing, manufacturing, selling or dispensing orthotics					

	c)	I inform each patient that he/she has an option of using any alternative facilities, services or suppliers	Never	Rarely	Sometimes	Usually	Always			
Learn	ing Ob	jectives								
Based	Based on the above section (II,9), I will make changes to my practice.									
Based	d on wha	at I learned in this section, I	will:							
10. Co	onflict o	10. Conflict of interest in Commercial Ventures								
183.	with S Confli	amiliar with and comply tandard of Practice S-019: ct of Interest in hercial Ventures	Never	Rarely	Sometimes	Usually	Always			
183. 184.	with S Conflic Comm I disclic conflic referra of hea	tandard of Practice S-019: ct of Interest in		Rarely	Sometimes	Usually	Always			

	Never	Rarely	Sometimes	Usually	Always
ning Objectives					
d on the above section (II,10), I will ma	ake chan	ges to m	y practice.		
d on what I learned in this section, I wi	II:				
ssistive Devices					
	Yes	No			
I am familiar with standard of practice S-021: Assistive Devices					
I prescribe or dispense assistive devices to my patients. (If no, go to section 12)					
I have appropriate training, skill and competence to examine, prescribe, sell and/or dispense assistive devices, as described in the standard of practice	Yes	No			
	Never	Rarely	Sometimes	Usually	Always
I use appropriate examination and diagnosis of patients with conditions within the scope of practice of chiropractic which may reasonably be expected to benefit from the use of assistive devices					
I evaluate indications and contra- indications of assistive devices for individual patients					
	I am familiar with standard of practice S-021: Assistive Devices I prescribe or dispense assistive devices to my patients. (If no, go to section 12) I have appropriate training, skill and competence to examine, prescribe, sell and/or dispense assistive devices, as described in the standard of practice I use appropriate examination and diagnosis of patients with conditions within the scope of practice of chiropractic which may reasonably be expected to benefit from the use of assistive devices I evaluate indications and contraindications of assistive devices for	d on the above section (II,10), I will make changed by the section of the above section (II,10), I will make changed by the section of the above section of this section, I will: Sesistive Devices I on what I learned in this section, I will: Yes I am familiar with standard of practice S-021: Assistive Devices I prescribe or dispense assistive devices to my patients. (If no, go to section 12) Yes I have appropriate training, skill and competence to examine, prescribe, sell and/or dispense assistive devices, as described in the standard of practice I use appropriate examination and diagnosis of patients with conditions within the scope of practice of chiropractic which may reasonably be expected to benefit from the use of assistive devices I evaluate indications and contraindications of assistive devices for	d on the above section (II,10), I will make changes to my Yes	d on the above section (II,10), I will make changes to my practice. Yes	d on the above section (II,10), I will make changes to my practice. Yes

give a diagnosis based on case history, examination (physical, diagnostic, imaging, laboratory), assessment of patient's physical and functional limitations, interpretation and differential diagnosis to rule out possible pathologies 192. I obtain informed consent from patients prior to prescribing assistive devices 19				Never	Rarely	Sometimes	Usually	Always
patients prior to prescribing assistive devices 19 193. I adhere to treatment protocol including: a) prescribing assistive devices when they are required by the patient b) therapeutic trial of care with assistive devices c) ensuring the assistive devices devices dispensed meet the prescriptions for that patient d) providing short-term instructions and recommendations, reasonable expectations and advice e) assessing the outcome of care to determine if there is a need for different treatment and/or referral to another health	191.	give historial diagrams and fintery diagrams.	a diagnosis based on case ry, examination (physical, nostic, imaging, laboratory), sment of patient's physical functional limitations, pretation and differential nosis to rule out possible					
including: a) prescribing assistive	192.	patients prior to prescribing						
devices when they are required by the patient b) therapeutic trial of care with assistive devices c) ensuring the assistive devices devices dispensed meet the prescriptions for that patient d) providing short-term instructions and recommendations, reasonable expectations and advice e) assessing the outcome of care to determine if there is a need for different treatment and/or referral to another health	193.							
with assistive devices c) ensuring the assistive devices dispensed meet the prescriptions for that patient d) providing short-term instructions and recommendations, reasonable expectations and advice e) assessing the outcome of care to determine if there is a need for different treatment and/or referral to another health		a)	devices when they are					
devices dispensed meet the prescriptions for that patient d) providing short-term instructions and recommendations, reasonable expectations and advice e) assessing the outcome of care to determine if there is a need for different treatment and/or referral to another health		b)	<u>-</u>					
instructions and recommendations, reasonable expectations and advice e) assessing the outcome of		c)	devices dispensed meet the prescriptions for that					
care to determine if there is a need for different treatment and/or referral to another health		d)	instructions and recommendations, reasonable expectations					
		e)	care to determine if there is a need for different treatment and/or referral to another health					

 $^{\rm 19}$ Refer to Section II (3) of this document.

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			Never	Rarely	Sometimes	Usually	Always
194.	reasc	cost of assistive devices onably relates to the time, rtise and cost of the assistive ces					
195.	interest the p	est standard with respect to rescribing, manufacturing, and dispensing of assistive ces, including:					
	a)	I assure each patient that his/her choice of services or suppliers will not affect the quality of health care services provided by the member					
	b)	I disclose if I have any personal interest in a supplier or company I use when prescribing, manufacturing, selling or dispensing assistive devices					
	c)	I inform each patient that he/she has an option of using any alternative facilities, services or suppliers					

Learn	ing Objectives					
Based	I on the above section (II,11), I will ma	ake chan	ges to m	y practice.		
Based	I on what I learned in this section, I w	ill:				
12. Be	est Practices					
106		Never	Rarely	Sometimes	Usually	Always
196.	I base patient care on best practices that reflect necessary care ²⁰					
197.	I put patients' interests ahead of my personal interests or financial gain					
198.	I maintain forms that are consistent with CCO's standards of practice					
Loarn	ing Objectives					
		aka ahan	ace to my	, prootice		
baseo	I on the above section (II,12), I will mandal	ake chan	ges to m	y practice.		
Based	I on what I learned in this section, I w	ill:				

²⁰ For an explanation of best practices, please refer to page 15 of the Self Assessment Handbook.

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III COMMUNICATIONS

		Never	Rarely	Sometimes	Usually	Always
199.	I identify myself as a chiropractor to my patients					
200.	I only use the title "doctor of chiropractic"					
201.	I only use the term "specialist" as outlined in policy P-029: Chiropractic Specialties – Fellow of the College of Chiropractic Sciences (Canada), Fellow of the Chiropractic College of Radiologists (Canada), Fellow of the College of Chiropractic Sports Sciences (Canada), Fellow of the College of Chiropractic Orthopaedic Specialists (Canada), Fellow of the Canadian College of Chiropractic Specialty College of Physical and Occupational Rehabilitation (Canada)					
202.	I foster open, honest and clear communication that is understandable, meaningful and non-judgmental in all interactions with patients					
203.	I foster open, honest and clear communication that is understandable, meaningful and non-judgmental in all interactions with other health care providers					
204.	I foster open, honest and clear communication that is understandable, meaningful and non-judgmental in all interactions with CCO					
205.	I engage in effective communication with CCO in a timely manner					

		Never	Rarely	Sometimes	Usually	Always
206.	My written communication is clear and legible					
207.	I take into account all verbal, non- verbal and written communications					
208.	My communications are done in a timely and effective manner					
209.	My communications are done in a caring, professional and patient-centred manner					
210.	My communications take into account the language, socio- economic and cultural environment					
211.	I respect the dignity, value and trust of patients					
212.	I do not use religion, guilty, pressure tactics, or fear to coerce patents in starting or continuing care					
213.	I respect appropriate professional boundaries and avoid situations which could lead to boundary violations					
214.	I provide opportunities for patients to ask questions, seek clarification and give feedback					
215.	I maintain my office in a clean, organized and welcoming environment					

Learning Objectives							
Based	d on the above section (III), I will make	e change	s to my p	ractice.			
Based	d on what I learned in this section, I w	ill:					
IV O	FFICE POLICIES						
1. Re	ecord Keeping						
		Never	Rarely	Sometimes	Usually	Always	
216.	I document all relevant findings obtained in section I, 1 to 7 (Patient/Doctor Interaction)						
217.	I document both positive and negative findings in the patient file						
218.	I maintain my records in a clear and legible fashion, including maintaining an up-to-date short form legend, which can be made available to others.						
219.	I make records contemporaneously (at the time of care)						
220.	My notes accurately reflect all patient interactions						
221.	When requested to do so, I transfer records in a timely and effective manner						
222.	I maintain patient confidentiality						

		Never	Rarely	Sometimes	Usually	Always	
223.	I ensure my staff maintains patient confidentiality						
224.	I maintain patient records in a confidential and secure manner						
225.	I understand that the information in the patient health record is the property of the patient and provide the patient with a copy in a timely manner upon request						
226.	I have agreements in place in my practice designating the ownership of records of personal care and arrangements for records upon dissolution of the practice ²¹						
Learn	ing Objectives						
Based	I on the above section (IV,1), I will ma ☐ Yes ☐ No	ke chan	ges to my	practice.			
Based on what I learned in this section, I will:							

²¹ Refer to Standard of Practice S-022: Ownership, Storage, Security and Destruction of Records of Personal Health Information

2. M	anagement and Financial Policies					
		Never	Rarely	Sometimes	Usually	Always
227.	I disclose my fee schedule to patients prior to providing care					
228.	I disclose to patients the fee for a service before the service is provided, including a fee not payable by the patient					
229.	I only submit an account for services that I have provided to patients (following their consent)					
230.	I do not have different fees for patients depending on third-party payors, unless the fee has been pre-negotiated with a third-party payor, such as the Workplace Safety and Insurance Board (WSIB), the Financial Services Commission of Ontario (FSCO) or a similar organization					
231.	I use block fees in my office. (If no, go to question 233)	Yes	No			
232.	When charging a block fee/payment plan in my office:					
	a) I ensure there is a signed, written agreement with the patient outlining the block fee/payment plan					
	b) I give the patient the option of paying for each service as it is provided					
	c) I specify an established block fee unit cost per service					

			Never	Rarely	Sometimes	Usually	Always
	d)	I inform the patient of his/her right to opt out of the block fee-payment plan at any time					
	e)	If the patient requests a refund, I refund the unspent portion of the block fee, calculated by reference to the number of services provided multiplied by the established block fee unit cost per service					
233.		nize an account for essional services:					
	a)	if requested to do so by the patient or the person or agency who is to pay, in whole or in part, for the services					
	b)	if the account includes a fee for a product, device or service other than a care					
234.	manı offic	re an up-to-date office ual that clearly outlines all e procedures and staff onsibilities.					
235.	train:	e full responsibility for all ing and implementation of e policies and procedures by elf and all staff.					

Learning Objectives						
Based on the above section (IV,2), I will make changes to my practice. Yes No						
Based	d on what I learned in this section, I w	ill:				
<u> </u>						
3. Ad	dvertising					
		Yes	No			
236.	I am familiar with standard of practice S-016: Advertising, guideline G-016: Advertising, and Policy P-016: Public Display Protocol					
237.	I currently advertise. (If no, go to question 242)					
		Never	Rarely	Sometimes	Usually	Always
238.	My advertisements comply with the standard of practice S-016: Advertising.					
239.	I submit my proposed advertising/marketing materials to CCO's Advertising Committee for review before publication.					
		Yes	No			
240.	I conduct public displays/health screenings. (<i>If no, go to section V</i>)					
241.	My public displays/health screenings comply with policy P-016: Public Display Protocol.					

Learning Objectives						
Based on the above section (IV,3), I will make changes to my practice.						
Based on what I learned in this section, I will:						

V CONTINUING EDUCATION AND PROFESSIONAL DEVELOPMENT

			Never	Rarely	Sometimes	Usually	Always
242.	develo works learni	cipate in professional opment activities (e.g., shops, seminars, on-line ng) in the following areas of ssional practice:					
	a)	clinical competency (including topics such as examination, diagnosis, radiology, patient care)					
	b)	adjusting techniques, technologies, devices or procedures					
	c)	adjunctive techniques, technologies, devices or procedures (e.g., interferential current, ultrasound, laser, acupuncture, orthotics)					
	d)	philosophy/ communication					

			Never	Rarely	Sometimes	Usually	Always
	e)	business practices					
	f)	ethics					
243.	profe	intain an up-to-date essional portfolio that rately reflects the following:					
	a)	continuing education participation in both structured and unstructured activities					
	b)	reflections on areas of strength and weakness in professional practice					
	c)	clear and time-limited implementation plans for improving on weaknesses					
244.	conti	ticipate in all CCO-mandated nuing education programs nitiatives					
245.	requi certif	nain current with CCO's terment to maintain fication in emergency level aid/CPR					
246.	struc	ticipate in at least 5 hours of tured CE related to the colled acts authorized to opractors					

Learning Objectives					
Based on the above section (V), I will make changes to my practice. Yes No					
Based on what I learned in this section, I will:					

VI OBLIGATIONS TO CCO

			Yes	No
247.	comm	age in effective nunication with CCO in a y manner.		
248.	any cl busine	nediately update CCO with nanges to my residential and less addresses and contact nation		
249.	inform comp partic practi	y to CCO requests for nation, such a response to a laint, or a request for ipating in a peer and ce assessment or other ty Assurance initiative		
250.	To da follov	te, I have participated in the ving:		
	a)	peer and practice assessment		
	b)	record keeping workshop		
	c)	x-ray peer review		
251.		plete my self assessment two years		

252.	I update my professional portfolio on the following basis: (choose one)						
	a)	as I complete a particular activity					
	b)	monthly					
	c)	every six months					
	d)	yearly					
	e)	every two years					
Learn	ing Obj	jectives					
Based on the above section (VI), I will make changes to my practice.							
Based on what I learned in this section, I will:							

CONCLUSION

You are now ready to complete the Self-Assessment Plan of Action Summary Sheet. Completed samples are provided in the Self-Assessment Handbook.