



June 24, 2021

Dear CCO Members and Stakeholders:

It is my pleasure to share with you the College of Chiropractors of Ontario 2020 Annual Report.

The word “unprecedented” appears only twice in the following pages, but it is safe to say that 2020 was an extraordinary year by any measure, owing to Covid19 and the many impacts of the pandemic.

Despite significant challenges, CCO worked tirelessly as a valued health system partner to support the provincial public health response, ably pivoting to the online workplace environment to continue the business of regulating chiropractic in the public interest.

There are numerous examples of innovative and successful Covid-related adaptations undertaken by the College through the course of 2020, as well as evidence of ongoing enhancements to existing policies, processes and overall governance.

This year’s Annual Report retains all the essential features familiar to readers of previous years’ reports, including audited financial statements, reports of CCO committees and disciplinary summaries. It differs, however, in that it has been conceived and developed as a companion piece to the College Performance Measurement Framework (CPMF) Reporting Tool implemented for the first time this year.

I trust you will find the 2020 Annual Report as comprehensive and instructive as I have. In this, my last correspondence as outgoing CCO President, I would like to take this occasion to personally thank all CCO staff, led by Registrar and General Counsel Ms. Jo-Ann Willson, for maintaining their focus and professionalism throughout what was without a doubt a very difficult year. It was a year full of challenges and the CCO met the challenges at every turn.

Sincerely,

Dr. Dennis Mizel, President